



MEDIA KIT

OUR STORY

The Independent Pharmacy is a leading independent online pharmacy and online doctor based in Bristol, UK.

The company was established in 2013 by pharmacists Andy Boysan and Scott McDougall, after they saw the inefficiencies of modern-day pharmacies first hand and grew determined to help patients access reliable sources of medicines and the medical advice they needed, more easily.

Between them, Scott and Andy have worked for some of the UK's most successful high street

pharmacies. Founding The Independent Pharmacy gave them the opportunity to go fully digital with their own healthcare brand.

They wanted to use technology to increase patients' access to reliable sources of medicines and advice. In 2013 they realised that idea and created The Independent Pharmacy.

Now, The Independent Pharmacy provides over 400 prescription

and non-prescription treatments for over 60 different medical conditions, all online.

Their online practice is CQC and GPhC registered and is run by a team of experienced healthcare professionals. With this online pharmacy, you can receive trusted expert advice from qualified pharmacists and doctors, all from the comfort of your own home.

Regulated by



Products & Services

The Independent Pharmacy offers a range of over-the-counter products, from paracetamol and cough syrup to heartburn tablets and diarrhoea medicine.

In addition to medicine cabinet essentials, it also provides a number of prescription-only medicines, including eczema creams, migraine treatments, and acne medication, that patients can order online from the comfort of their own homes and have delivered straight to their door swiftly and confidentially.

The Independent Pharmacy will only ever prescribe medicines online if the patient has passed a thorough medical consultation. Their online doctors always assess patients' needs before prescribing the correct medication.

The doctors and pharmacists also provide expert advice on a variety of health conditions and medical issues and

the website offers detailed guidance on sexual health issues, hair loss, insomnia, and more.

Additionally, patients seeking personalised advice on their health can call their friendly support team and speak to one of the clinical pharmacists.

Key Stats



Trusted by
130,000
customers and
counting



Headquartered in
Bristol, UK



210,000
prescriptions
to date



400+
products
available



Founded in
2013



8 pharmacists
& GPs in our
team

Brand Media Assets

The Independent Pharmacy logos, icons, and our founder headshots are available to download.

[DOWNLOAD](#)

The Founders' Biographies



Scott McDougall

Bristol-born Scott qualified as a pharmacist from the University of Strathclyde in 2011. Since then, he has worked at a number of pharmacies around the UK, before meeting Andy and forming The Independent Pharmacy in 2013.



Andy Boysan

Originally from Istanbul, Andy studied pharmacy at the University of Bath. After qualifying in 1997, he worked in several pharmacies around the UK, before relocating to New Zealand. Andy returned to the UK in 2008, meeting Scott and creating The Independent Pharmacy in 2013.

Our Charity Work

The Independent Pharmacy wants to work with charities who share the common goals of improving healthcare access, raising awareness, and providing guidance on how people can better look after their physical and mental well-being.

Here are a few ways you can collaborate

- Features and guest blog posts from the founders
- Social media mentions
- Interviews with the founders
- Partnership promotion via website assets
- Fundraising events sponsorship and donations
- Find out more on the [charities page](#).

Contact Us

If you're a member of the media and want to talk, please get in touch.

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